

martin's

How to Return and Exchange Merchandise

Step 1: Please read the below return policies.

Step 2: Please fill out the Return/Exchange Form below.

Step 3: You must pre-pay postage at the point of return. Please send your merchandise back to the address at the bottom of the form (we advise using an insured method of return)

Step 4: Make a copy of the return/exchange form for your records.

Martin's Return Policy

- Martin's gladly accepts returns of unworn and unwashed merchandise for a full refund or exchange within 30 days of the original order. Returned merchandise must have all original packaging and tags still attached. All sales are final on gourmet food, intimate apparel, and any other merchandise with that designation on the website.
- Martin's will ship first time exchanges with no additional shipping charges as soon as we receive your return (U.S. customers only). Additional shipping charges will apply to merchandise exchanged for a second time. Please e-mail us at returns@shopmartins.com to check on availability.
- Martin's will issue credit (less shipping charges) within 5 days of receipt.
- Martin's will charge a 25% restocking fee on any special order items.
- We guarantee our merchandise to be free of manufacturing defects and will gladly accept any defective item for a refund or exchange, within 30 days. If you have received incorrect or defective merchandise, please e-mail us at returns@shopmartins.com.

Return/Exchange Form			
Contact Information			
Order #/Date of Purchase			
Name			
Address			
City, ST Zip			
Daytime Phone #			
E-mail Address			
Return Information			
Item #/Description	Qty	Reason for Return	Would you like to exchange it?
Exchange Information			
Please e-mail us in advance at returns@shopmartins.com to check on availability.			
Item #/Description	Size/Color		Qty
Additional Comments			Return Address
			Marco Enterprises, Inc. On-Line Returns 914 N Hervey St Hope AR 71801